

Empowering
Patient Care
Through

Zollid WhatsApp CRM Suite

For Hospitals & Clinics
Automated. Connected.
Hassle-Free.



Deliver a Seamless Patient Experience Using
Zollid AI-Powered WhatsApp CRM
Designed Exclusively for Healthcare Providers.

Produced By



Key Features for **Hospitals & Clinics**

★ **Automated Appointment Booking**

Patients can book doctor appointments directly through WhatsApp by selecting doctor, department, and time slot.

★ **Smart Chatbot Assistance – 24/7**

Instantly responds to patient queries, shares doctor availability, and guides them through the process—no human needed.

★ **Search by Doctor or Department**

Enable patients to search based on specialty or individual doctor profiles (e.g., Dermatologist Dr. Krish).

★ **Integrated Payment Collection**

Share instant payment links through WhatsApp for consultation fees or advance bookings.

★ **Instant Notifications & Alerts**

Automated confirmations and reminders sent to both patients and admin/staff, reducing no-shows.



Digital Patient Records (Optional Add-on)

Link the WhatsApp CRM with your EMR/HMS to view or update appointment logs and patient queries.



Broadcasts for Promotions & Health Camps

Send targeted health tips, awareness campaigns, seasonal offers, or vaccination updates.

Example Chat Flow

Patient Sends "Hi" on WhatsApp

Hi 12:00 AM ✓

Welcome to Our **Clinic**

Choose Your Option 12:00 AM

Search By Doctor

Search By Speciality

Book Appointment

Payment/Consultation Help

Your Clinic
Welcome to Our Clinic
Choose Your Option
Search By Doctor 12:00 AM ✓

Enter your name 12:00 AM

Your Clinic
Enter your Name
Mr. Anil Kumar 12:01 AM ✓

Please select doctor's name 12:01 AM

Choose Doctor

Your Clinic
Please select doctor's name
Dr. Adam John 12:01 AM ✓

Choose Date and Time 12:01 AM

Choose Date and Time

Your Clinic
Choose Date and Time
05th July, 2025 - Saturday
10:00 - 11:00 AM 12:01 AM ✓

Confirm Booking 12:01 AM

Yes No

Your Clinic
Confirm Booking
Yes 12:02 AM ✓

Your Booking is Confirmed
05th July, 2025 - Saturday
10:00 - 11:00 AM 12:02 AM

Download Your Appointment

Payment Link

Receive Notification



Trusted by **Clinics & Hospitals** Across India

ZOLLID's WhatsApp CRM is helping 100+ healthcare institutions simplify patient interactions and reduce admin load while improving satisfaction.



Secure. Scalable.

- ✓✓ End-to-end encryption
- ✓✓ Easy integration with CRM / ERP
- ✓✓ No app download required - just WhatsApp

Ready to Upgrade Your Patient Experience?

Book a Free Demo Today

ZOLLID®
IMAGINE | INVENT | INNOVATE

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